



**Associate**

Governance International  
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Incorporated in England and Wales  
as Company Limited by Guarantee  
No. 04488214.

**Languages**

French, English.

**Specialist expertise**

Quality and performance management, citizen satisfaction measurement, citizen panels, and benchmarking at local, national and international levels.

**Experience**

- In-depth knowledge of the French public administration system at central, regional and local levels
- Long-standing experience with executive training programmes for senior civil servants in Maghreb countries (commissioned by OECD/SIGMA)
- Highly experienced organizer and facilitator of conferences and workshops related to public management issues, as well as keynote-speaker (including CNFPT, ENA, ENSOSP, French Treasury, Council of Europe)
- Strong academic publication record, including peer reviewed journals (Public Money & Management, International Review of Administrative Sciences)

**Career History**

- 2023–** Project Director, Strategy and Research, Interministerial Directorate for Public Transformation
- 2021–2023** Project Director, User Experience, Interministerial Directorate for Public Transformation
- 2017–2021** Head of Research, IGPDE, Ministry of Finance, France
- 2010–2016** Associate Professor of Public Management, Aix-Marseille University (Shanghai ranking #151), Public Management Institute

**Education and qualification:**

- 2009** Ph.D. in Public Management, joint program ESSEC Business School & Aix-Marseille Graduate School of Management (Shanghai ranking: 101–150). Dissertation "Performance management in inter-municipal institutions: two cases studies of control package dynamics". Laureate of the Local Government Thesis Award in France
- 2001** M.S., Management (honors), Aix-Marseille Graduate School of Management & Institute of Political Studies (Sciences Po) Aix-en-Provence.
- 2000** M.A. (honors), Political Science, Institut d'Etudes Politiques, Aix-Marseille Université)

**Selected consultancies**

- Led executive training programme for the Budget Department of the Ministry of Finance in France & Cameroon
- Key role in edition of an academic/practitioner journal at the Institute for Public Management & Economic Development under the umbrella of the Treasury in France
- Delivery of executive training programmes on strategic management & quality management in public services commissioned by the OECD/SIGMA in Croatia and Algeria (with Governance International)
- Lead in designing EU assistance programmes for Egyptian and Albanian Public Agencies, commissioned by the French National School of Government (Ecole Nationale d'Administration)
- Appointed by CNFPT (National Center for Local Civil Service) as standing member of « Europe Committed » & « Finance & Management Control Committee » (since 2013)