

# John Tatam at a glance



## Specialist expertise

Strategic management, quality and performance management, including peer review, service and organisational improvement, change management, partnership building, equalities and cohesion review and mentoring, in large public sector organisations.

## Experience

- Over 25 years senior local government experience at the corporate centre of large multi-purpose authorities, including Director, Deputy Chief Executive and Acting Chief Executive.
- Undertaken numerous external reviews as a peer for the Audit Commission and the Improvement and Development Agency in the UK.
- Carried out many reviews of cohesion in local authorities and been Interim Director of an applied research institute specialising in cohesion studies.
- Experience of working internationally.

## Languages

English

## Career history

- From 2006** Independent consultant
- 2006–2007** Corporate Director of Resources and Deputy Chief Executive, the London Borough of Barking and Dagenham
- 2004–2005** Acting Chief Executive (six months)
- 2003–2006** Director of Corporate Strategy
- 1995–2003** Borough Policy Officer
- 2002–2003** Seconded part-time to Improvement and Development Agency
- 1985–1995** Head of Policy and Review
- 1978–1985** Roles in London Borough of Hounslow and Westminster City Council

## Selected consultancies

- Took a lead in driving up performance across LB of Barking and Dagenham (leading to its award as Most Improved Council of the Year 2008).
- Key member of Corporate Management Team awarded LGC 'Management Team of the Year' in 2002.
- Developed a nationally renowned system of performance management, based on the balanced scorecard which was featured in an Audit Commission best practice guide "Performance Breakthroughs".
- Led a 'Customer First programme' to transform customer contact and back office services.
- Led a corporate efficiency programme which delivered £13m efficiency gains.
- Prepared a framework for the Equalities and Human Rights Commission on the measurement of 'Good Relations'

## Associate

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## Selected Consultancies

- Delivered a number of international training programmes for OECD/SIGMA on quality and performance management with Governance International.
- Numerous performance reviews of local authorities as a peer.
- Many reviews of public agencies' success in promoting social cohesion.

## Education and Qualifications

- 1978** M.Phil (Town Planning) University College London
- 1974** MA Psychology (1st Class Hons) University of Edinburgh