

# Elke Loeffler at a glance



## Specialist Expertise

User and community co-production of public services and outcomes, public participation, social innovation in public services, public governance, whole systems resilience, outcome-based commissioning, quantitative and qualitative evaluation of public value and social impact, strategic management for performance and quality improvement.

## Languages

German, English, French, Italian, Spanish

## Career History

- 2022–2024** Director of Research and Strategic Partnerships at The Open University (Milton Keynes)
- 2019–2022** Senior Lecturer at Strathclyde University and Director of Governance International
- From 2019** Associate, INLOGOV, University of Birmingham
- 2018–2019** Fellow, INLOGOV, University of Birmingham
- 2002–2019** Chief Executive of Governance International
- 2001–2001** Research Fellow at Bristol Business School, UK
- 1997–2000** Policy Analyst in the Public Management Department (now GOV) at OECD, Paris
- 1993–1997** Research fellow at the Institute for Public Administration and Ph.D. student at University of Speyer, Germany

## Selected consultancies

- Policy Brief on Collaborative Governance, commissioned by the European Institute of Public Administration (2024)
- Outcome-based commissioning, Derbyshire Highways (commissioned by INLOGOV) (2023)
- Lead on European Good Practice in Public Service Standards for Improving Public Service Standards in the Republic of Serbia, commissioned by the OECD/SIGMA (2020)
- Commissioner of the Democracy Commission of the London Borough of Newham (2019)
- UNDP Report on European Comparison of Neighbourhood Management in Metropolitan Cities (2019-2020)
- Co-Production Star Action Learning Programme in the Offenbach and Lahn-Dill Employment Agencies, Germany (2019)
- Co-Production Star Programmes in Scottish Health and Social Care Partnerships, local authorities and voluntary organisations (since 2012)

## Director

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## Education and Qualifications

- 1998** Ph. D. in public management at the University of Speyer, Germany
- 1995** M.A. Political Science (Magister), University of Tübingen, Germany
- 1993** M. A. Econ. (Diplomvolkswirtin), University of Tübingen, Germany
- 1990** M. A. (Econ.) from the University of St. Louis, USA