

20% Discount Available

# Public Management and Governance

## Second Edition

Edited by **Tony Bovaird**, *University of Birmingham, UK*  
and **Elke Löffler**, *Governance International, UK*

The role of government in managing society has once again become a hot topic worldwide. A more diverse society, the internet, and new expectations of citizens are challenging traditional ways of managing governments.

The second edition of *Public Management and Governance* examines key issues in efficient management and good quality service in the public sector. With contributions from leading authors in the field, it goes beyond the first edition, looking at the ways in which the process of governing needs to be altered fundamentally to remain legitimate and to make the most of society's many resources.

Key themes include:

- **challenges and pressures facing modern governments worldwide**
- **the changing role of the public sector in a 'mixed economy' of provision**
- **governance issues such as ethics, equalities, and citizen engagement**

This new edition has an increased international scope and includes new chapters on partnership working, agency and decentralised management, process management, and HRM. Comprehensive and detailed, it is an ideal companion for undergraduate and postgraduate students of public management, public administration, government and public policy.

February 2009: 376pp

HB: 978-0-415-43042-5 ~~£85.00~~ **£66.00**

PB: 978-0-415-43043-2 ~~£25.99~~ **£21.00**

# PUBLIC MANAGEMENT AND GOVERNANCE

Second edition

Edited by Tony Bovaird and Elke Löffler

### Contents:

#### Part 1: From Public Management to Governance

1. Understanding Public Management and Governance
2. The Changing Context of Public Policy
3. The Size and Scope of the Public Sector: An International Comparison
4. Public Management in Flux: Trends and Differences Across OECD Countries

#### Part 2: Public Management

5. Strategic Management in Public Sector Organizations
6. Marketing in Public Sector Organizations
7. Contracting for Public Services: Competition and Partnerships
8. Changing Roles of Public Financial Management
9. Moving to e-Government: The Role of ICTs in the Public Sector
10. Performance Measurement and Management in Public Sector Organizations
11. Quality Management in Public Sector Organizations
12. Scrutiny Through Inspection and Audit: Policies, Structures and Processes

#### Part 3: Governance as an Emerging Trend in the Public Sector

13. Governance and Government: Networking with External Stakeholders
14. Public Leadership
15. Engaging with Citizens and other Stakeholders
16. Changing Equalities: Politics, Policies and Practice
17. Ethics and Standards of Conduct
18. Evidence-Based Policy and Practice

 **Routledge**  
Taylor & Francis Group

For more details, or to request a copy for review,  
please contact:

**Gemma Walker**, Marketing Co-ordinator  
Gemma.Walker@tandf.co.uk

+44 (0) 207 017 6192



