Transform your Council into a CitizenPoweredCouncil

Our work on co-production in Wales at a glance

Interested in becoming a CitizenPoweredCouncil?

Co-production Star Toolkit shows you how to use co-production to enable social innovations in your services and neighbourhoods.

The Four Co’s provide an integrated co-commission, co-design, co-deliver, co-assess cycle of co-production for your council. They offer citizens, staff and councillors different roles for making use of their strengths and capabilities.

The 5 steps of the Co-production Star show you how to implement the four Co’s to improve outcomes.

Briefing Note
For the Welsh Government 2014: Bringing the power of the citizen into local public services – An evidence review

Co-production workshops and conference presentations for the Welsh Local Government Association, Wales Audit Office, ADSS Cymru, Powys County Council, Swansea City Council and Vale of Glamorgan Council

Co-production training for the Wales Council for Voluntary Action (WCVA)

Get in touch with us and let’s discuss how we can help you to become a CitizenPoweredCouncil.

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Aspiring citizen successes

CitizenPoweredCouncil

Improving Wellbeing in Wales

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Interested in becoming a CitizenPoweredCouncil?
Six reasons for becoming a CitizenPoweredCouncil in Wales

Our offer will help councils and their partners develop cost-social value models which qualify and quantify the benefits and costs of co-production and impact on local budgets; enable local communities to realise their innovation champions and the ‘collaborative leadership’ provided by Public Service Boards; embed outcomes-based commissioning with third sector providers and skill up third sector organisations; allow councils to test social innovations in a creative and interactive way so that they can co-commission better co-produced solutions; strengthen strategic planning and the ‘collaborative leadership’ provided by Public Service Boards; connect Welsh councils with an international network of innovation champions and critical friends to provide fresh ideas and peer support.

What the CitizenPoweredCouncil is about

The CitizenPoweredCouncil is about harnessing the resources and potential within our localities, so that they can co-commission better co-produced services.

The CitizenPoweredCouncil rejects the current ‘deficit approach’, which focuses on what is missing in our communities. It builds on the resources that we already have but which are underused.

The Governance International Co-Production Star toolkit enables Welsh local government to co-commission outcomes for the benefit of current and future generations.

Case studies: Putting Citizen Power into Practice

From 2009–2012, Services for Young People in Surrey County Council underwent a transformation from delivering services to young people to commissioning outcomes with young people, whilst reducing its budget by £4.5 million in 2010. This involved the identification of a new outcomes-framework and co-commissioning local prevention services with young people. Between 2012 and 2014, the number of young people in Surrey who were not in education, employment or training (NEET) reduced by 60%. The evaluation report by Prof. Tony Bovaird and Dr. Elke Loeffler also reveals other improved key outcomes.

The gastroenterology unit at Highland Hospital in Sweden used to have long waiting lists. Growing numbers of patients were making highly expensive increase in the size of the ward. A review of its services, using a patient perspective, redefined the role of patients to give them greater responsibility for their health as members of a team, rather than just subjects of medical intervention. Patients were trained in self-monitoring – this was much more effective than the previous check-ups, which generally did not coincide with periods when the patients were experiencing a deterioration in condition. The Governance International® case study shows that the greater responsibility exercised by patients resulted in nearly 50% fewer hospitalisations over a 7 year period (compared to a national average of a 4% decrease).

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